



**TERMS AND CONDITIONS OF DEPOSIT REFUND
IN CASE OF EVENT CANCELLATION
BRUNCH, LUNCH OR DINNER.**

CANCELLATION BY THE CUSTOMER

From 11 days and more it will be refunded 100% of the deposit.

From 10 days to 7 days, it will be refunded 50% of the deposit.

6 days before the event, it will not be returned the deposit.

CANCELLATION OF OUR PERSONAL CHEF SERVICE

Repayment of 100% in the next month.

**The following cancellation penalties
will apply for reservations from 2 persons.**

DEPOSIT

We do not carry a service without having received a deposit of 40% up to 12 people, and 50% for more than 12 people.

The deposit must be paid via bank transfer or PayPal at the latest 15 days before the brunch, lunch or dinner.



Being a very requested personal chef service it happens that there are requests for the same date. If you're sure you want to use my personal chef service I recommend sending the deposit as soon as possible.

Who pays the deposit first get the date.



For every wine and truffle request, we ask for the prepayment of the full amount. Nonrefundable.



The reservation will be confirmed by email only after receipt of the deposit.



**The lunch or dinner balance must be paid in cash please at the beginning or end of the meal, thank you.
For each service we issue a tax receipt. Invoice on request.**

TERMS AND CONDITIONS
PERSONAL CHEF SERVICE JOHANN DESNOUES & ANNA FENAROLI
ITALIAN FINE CUISINE FOR GOURMET SINCE 2007 ON LAKE COMO ITALY.
WWW.PERSONALCHEFCOMOLAKE.ONLINE

**For a good organization, in some cases
(important event, large number of people)
we can ask for the balance 15 days before.**

At your service,

Johann Desnoues

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